

HEALTH AND WELLBEING BOARD

MINUTES OF THE HEALTH AND WELLBEING BOARD MEETING HELD ON 21 MAY 2015 AT COUNCIL CHAMBER - COUNTY HALL, TROWBRIDGE BA14 8JN.

Present:

Cllr Jane Scott OBE (Chairman and Leader of the Council), Dr Stephen Rowlands (Vice Chairman), Dr Simon Burrell (Chair for North and East Wilts Clinical Commissioning), Dr Toby Davies (Chair of SARUM Clinical Commissioning Group), Debra Elliot (NHS England), Christine Graves (Healthwatch), Cllr Keith Humphries (Cabinet Member, Wiltshire Council), Angus Macpherson (Wiltshire Police and Crime Commissioner), Cllr Laura Mayes (Cabinet Member, Wiltshire Council) Dr Richard Sanford-Hill (Vice-Chair for WWYKD Clinical Commissioning Group),

Non-voting Members: Dr Gareth Bryant (Wessex Local Medical Committee), Peter Hill (Chief Executive of Salisbury Foundation Trust), James Scott (Chief Executive of Royal United Hospital), Roger Hill (Great Western Hospital), Carolyn Godfrey and Maggie Rae (Corporate Directors, Wiltshire Council), Deborah Fielding (Chief Officer CCG), Cllr Sheila Parker and Cllr Ian Thorn (Wiltshire Council).

Also Present:

Cllr David Jenkins, Cllr Gordon King, Cllr Helen Osborn and Cllr Jeff Osborn

James Cawley, Frances Chinemana, Julia Cramp and Robin Townsend (Associate Directors, Wiltshire Council), David Bowater and Will Oulton (Corporate Support, Wiltshire Council).

36 Chairman's Welcome, Introduction and Announcements

The Chairmain, Councillor Jane Scott OBE, welcomed all to the meeting, and gave a brief outline on the remit of the Health & Wellbeing Board.

She also thanked Dr Stephen Rowlands for his work as Vice-Chair of the Board, and wished him well in his forthcoming retirement.

37 Apologies for Absence

An apology was received from Ken Wenman (SWAST) – it was noted that Paul Birkett-Wendes, Head of Operations for Wiltshire Gloucestershire, Avon, Bristol and Bath was in attendance in his stead.

DCC Mike Veale of Wiltshire Constabulary had also tendered his apologies as he had been called away on an operational matter.

38 **Minutes of the Previous Meeting**

The minutes of the previous meeting were considered.

Resolved

That the minutes of the previous meeting held on 26 March 2015 be approved as a correct record.

39 **Declarations of Interest**

There were no declarations of interest made.

40 **Chairman's Announcements**

The Chairman drew the meeting's attention to the petition, regarding the RUH Hopper Bus that had been referred by the Wiltshire Council meeting to the Health & Wellbeing Board. In context to the issue, she stated that Wiltshire Council was currently paying a £10 subsidy per journey, and would normally only pay £3 subsidy for other community transport journeys. She expressed her desire to continue to work with the CCG and the RUH to find a more efficient way to meet people's transport needs, especially given the financial circumstances.

Mr Douglas Ross, in presenting the petition, was invited to address the meeting. He stated that whilst his initial concerns regarded the impact on the LINK service, which he is involved in, after hearing from a range of other users, he now had a greater appreciation of the concerns of the public. He stressed the lack of alternative transport especially for those attending early appointments.

In response to the petition, The Chairman made the following points:

- that it was always the intention that Wiltshire Council would work with the Health Community to make alternative arrangements before the service was reduced;
- That a possible solution was close, and that discussions had been ongoing with partners as to what budgets could be made available;
- That work was ongoing to encourage RUH to offer appointments to people to fit their travel needs;

- That as a longer-term aspiration, the CCG was looking to deliver more services closer to people's homes, so that the need for travel was reduced; and
- That not all parts of Wiltshire received this type of travel service, and that these issues should be considered as part of a county-wide review of health transport needs.

Councillor Jane Scott OBE, in closing, thanked the petitioners, and stated that they would be informed of the outcome once a decision had been reached.

41 **Implementation of the Emotional Wellbeing and Mental Health Strategy for Children and Young People**

Julia Cramp, Associate Director, presented the report which provided an update on national developments, information about the current offer of Child and Adolescent Mental Health Services (CAMHS) in Wiltshire and set out details on the steps being taken to implement the local Emotional Wellbeing and Mental Health Strategy for children and young people. The Chairman made reference to the excellent presentation given by young people, prior to the meeting, regarding their effort to promote better understanding of mental health issues.

Issues highlighted in the course of the presentation and discussion included: how the views of young people had informed the strategy; the emphasis on early intervention and raising awareness; the services that can be provided in educational settings; how schools can become accredited in emotional wellbeing; the relative resources for degrees funding available for different levels of illness; how the services that are available to be better promoted; concern that when equalising services across the county it doesn't lead to a reduction in provision in some areas; the prominence of the issue nationally; the importance of timely access to services; and how schools can be encouraged to address these issues.

Resolved

- i. **To note the latest update on national policy and developments in respect of child and adolescent mental health and their local implications;**
- ii. **To note the update on the provision of Child and Adolescent Mental Health Services (CAMHS) across Wiltshire;**
- iii. **To endorse the proposed steps in implementing the local Emotional Wellbeing and Mental Health Strategy for children and young people, to include supporting the development of a *Transformation***

Plan for Children and Young People's Mental Health and Wellbeing'
which will clearly articulate the offer linked to (i) and (ii) above.

42 **Mental Health and Wellbeing Strategy (for Adults) Implementation Plan**

Karen Spence, Public Health Specialist, and Barbara Smith, Interim Lead Commission for Mental Health, presented the item which provided an update on the outcomes of the consultation process for the Joint Mental Health and Wellbeing Strategy, and presented the draft implementation plan for comment.

The Chair drew the meeting's attention to the fact that the report had been considered by Cabinet, and was due to be considered by the CCG Governing Body, and that Cabinet had agreed to receive an update on the implementation plan again in December. Furthermore, that it was Dementia Awareness week and that there was some information available at the meeting.

Issues highlighted in the course of the presentation and discussion included: the consultation and engagement work that was undertaken to inform the strategy; that the Strategy had been considered by Cabinet and would be considered by the CCG Board; the next steps for the implementation of the action plan; the mental health joint commissioning board had developed the plan and will be developing commissioning intentions for this year; that further work on the outcomes would be done through joint negotiation; that Cabinet had asked for an update in 6 month's time; that some actions should be explored as options rather than firm actions; whether there is a role for local communities through the Area Boards and the rollout of mental health first aid; and the importance of supporting people in the home whenever possible.

- 1. Note the outcomes of the consultation process and the subsequent updates to the draft strategy in response to this;**
- 2. To agree to a future review, in 6 months, of the draft implementation plan; and**
- 3. Note the proposal to set up a multi-agency steering group.**

43 **Update on Dementia Engagement and Consultation - Health Watch Presentation**

Chris Graves, Chair of Healthwatch Wiltshire, lead a presentation on the work of Healthwatch with VCS partners on engagement in dementia services. This was preceded by a short film.

Issues highlighted in the course of the presentation and discussion included: the reduction in the waiting time; the training volunteers; the benefits that music and pet therapy can provide; that the focus should be on living well with dementia;

the work that the steering group is undertaking to monitor the success of the strategy; that a group of six charities are working with Healthwatch to better understand the needs of those living with dementia and their carers; how these views can be used to inform and improve services; the methodology used to gain open answers; the importance of getting information in a timely manner from one source; how best to ensure a consistent level and quality of service across the county; how access to specialist services could be improved; how education and awareness for the wider community and service providers can improve the quality of life for those affected by dementia; the importance of support for unpaid carers; that further engagement would be undertaken with a focus on information provision; that the report recommendations will be reflected in the action plan for the strategy; and how lessons can be learnt from the experience and approach taken in other countries.

The Chairman, Councillor Jane Scott OBE, thanked Healthwatch for the good work that had been undertaken on the research, in particular the work that has been done to give positive challenge to services and providers.

The Chair of the dementia delivery Board spoke to confirm that it will take on board the comments derived from engagement.

Resolved

- 1. To note the outcomes of the extensive engagement and the public consultation which has been carried out in Wiltshire on dementia since November 2014**
- 2. To note the constructive partnership approach which is developing to ensure that local people's experiences are collected**
- 3. To support the suggestion that the action plan for the Wiltshire Dementia Strategy is reviewed by the Wiltshire Dementia Delivery Board to ensure that it takes account of the outcomes from both the consultation on specialist dementia hospital care and the wider engagement.**

44 Specialist Dementia Care Update

Debbie Fielding, Chief Officer, Wiltshire CCG, presented the report which provided an update on the decision, made by the CCG Governing Body at its meeting on the 24th March 2015, on the provision of Specialist Hospital Care for people living with Dementia taking into account the outcomes from the Public Consultation that was facilitated by Healthwatch Wiltshire that took place between 1st December 2014 and 10th March 2015.

Issues highlighted in the course of the presentation and discussion included: the options explored for the improvement in specialist services; how good working with partners aided engagement; that access to beds in Swindon and Bath would still be available; the next steps that will be taken to review the strategy; how diagnostic rates had improved across the target; and the thanks to Primary Care for dealing with more cases in the community.

Resolved

- 1. To note the decision taken by the CCG Governing Body; and**
- 2. To note the issues raised during the consultation to be addressed by the implementation of the Dementia Strategy (2014 – 2021) co-ordinated by the Dementia Delivery Board.**

45 **s136 Detentions**

Angus Macpherson, Police Commissioner for Wiltshire, presented a report that highlighted the current position regarding the number of occasions whereby those detained under S136 of the Mental Health Act are taken to Police Custody as the Place of Safety.

Issues highlighted in the course of the presentation and discussion included: that there has been a reduction in number of people detained; the work that will need to be done to further improve the situation; the importance of triage in dealing with cases and how best to identify exceptional circumstances; that the number of appropriate hospital beds available can impact on getting access to services; how discharge can be expedited to free up resources; the feedback from the mental health service that they had seen improvements in this area; how intoxication impacts on how people are able to access places of safety; and plans for a new pilot project to introduce mental health support into the control room to better place and support people.

Resolved

- 1. To note the issues raised in the report, and recognise progress that has been made; and**
- 2. To continue to work together through the Crisis Care Concordat Action Group to ensure police custody is only used in exceptional circumstances and to consider capacity of health based places of safety.**

46 **Serious Case Reviews**

Margaret Sheather, Chair of the Wiltshire Safeguarding Adults Board (WSAB), presented the report which provided information regarding the outcome of two Serious Case Reviews (SCR).

Issues highlighted in the course of the presentation and discussion included: That the WSAB has a responsibility to the Health & Wellbeing Board and should keep the Board up to date on the strategic implications of its work; that some recommendations in the action plan are the responsibility of other bodies; that the homes covered in one serious case review have closed down; the findings of a complaint on one serious case review and the relevance of new information to the review; and that a decision been taken not to undertake a new review.

The Chairman, Councillor Jane Scott OBE, thanked Margaret Sheather for the update and, as she was would be stepping down from the WSAB, offered her best wishes for her retirement.

Resolved

- 1. To note the outcome of the 2014 Serious Case Review and the actions taken.**
- 2. To note the further information about the SCR concerning Mrs F and the actions of the WSAB arising from that.**
- 3. To note the work undertaken and thank the outgoing Chair of the WSAB.**

47 NHS England Armed Forces Commissioning Intentions 2015/16

Debra Elliott, NHS England, presented the report which provided information on NHS England's plans in respect of secondary care services commissioned on behalf of Armed Forces personnel and their families.

Issues highlighted in the course of the presentation and discussion included: who the main providers and commissioners of health services for the Armed Forces are (as set out in a matrix in the paper's appendix); that a national approach is taken; how the public can be engaged with; the commitment to work with local partners and the third sector; which services were planned to be reviewed; that 4,000 extra soldiers would be moving back to the County; and that requirements for additional capital investment have been stated but funding has yet to be provided.

Resolved

To note the implications of the commissioning intentions, in particular the plans for capacity planning and engagement over the coming months.

48 Primary Care Commissioning Update

Jo Cullen, Wiltshire CCG, presented a report that provided an update on primary care co-commissioning.

Issues highlighted in the course of the presentation and discussion included: the process undertaken before a joint commissioning approach could be taken; that a joint committee would be meeting in public; how reporting will be undertaken to the CCG and NHS England; the positive feedback from the NHS England on the efforts and approach already taken; and that partners are aware of the steps required to ensure transparency and conflicts of interest.

Resolved

- 1. To note the arrangements for joint commissioning of primary medical care services from 1 April.**
- 2. To note that the first Joint Commissioning Committee will be held in public in June.**

49 Transforming Primary Care for Older People Fund Update

Jo Cullen, Wiltshire CCG, presented a report that provided an update on transforming primary care for older people fund.

Issues highlighted in the course of the presentation and discussion included: the focus on supporting avoidable admissions; that general practices were asked to identify what additional services would support this aim; that a panel has been established; how proposals were assessed; the criteria used to prioritise; that 16 schemes had been approved; the challenge of recruiting staff; the geographic spread of the schemes; the example of a scheme where elderly patients were being seen earlier in the day to improve the outcome of services; and that the Board would welcome a further update, especially a focus on the outcomes, as part of the Board's programme of informal briefings.

Resolved

- i. To note the progress made to date in implementing schemes under Transforming Care of Older People across Wiltshire CCG.**

- ii. **To note that the schemes will be further reviewed in three months and are being monitored on implementation, delivery, and return on investment (as part of QIPP plans 15/16).**
- iii. **To note the learning event planned for the Autumn.**

50 **Better Care Plan Work Programme for 2015/16**

James Roach, Director of Integration, presented a report which provided an update on the Better Care Plan.

Issues highlighted in the course of the presentation and discussion included: that there had been some improvements but there were still some ongoing pressures; how integration with mental health services can provide an opportunity for the Better Care Plan; the range of schemes being delivered under the plan; how choice can be managed to meet the objectives of the plan; that more patients are staying at home for longer periods after their discharge from hospital care; that the Homefirst scheme is a key new scheme; that staffing schemes remains an important risk for the delivery of the plan; that work has already started to address workforce issues; how risks arising from payment-for-results can be managed; what can be done to address particular issues in the south of Wiltshire; that further information regarding seven day working was required; that Wiltshire would be establishing a Social Care Institute in September working with the Universities to train staff and that it was hoped that this could be expanded to include health care training in the future; and that further information on Healthwatch's work programme would be brought to a meeting of the Board.

Resolved

- 1. To note the update on the Better Care Plan**
- 2. To approve the key schemes and priorities for implementation during 15/16**
- 3. To consider the payment for performance process for Wiltshire**
- 4. To note the key risks**

51 **Date of Next Meeting**

The Chairman drew the meetings attention to their next date, Thursday, 16 July at 3:00 pm, in County Hall, Trowbridge, and that there would be an opportunity for a board development day or short session beforehand.

Dr Rowlands took the opportunity of his last meeting to thank encourage the partners on the Board to continue their good work for the good of the people of Wiltshire

52 **Urgent Items**

There were no urgent items.

(Duration of meeting: Times Not Specified)

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